European Ombudsman

Emily O'Reilly
European Ombudsman

Sir, Madam

Strasbourg, 14/08/2014

Complaint 634/2014/JN

Dear Sir, dear Madam,

I am writing in reply to your above complaint concerning the Commission Communication COM(2013)716.

The Treaty on the Functioning of the European Union and the Statute of the European Ombudsman set certain conditions as to the opening of an inquiry by the Ombudsman.

One of these conditions is that the complaint must be preceded by appropriate administrative approaches to the institutions, bodies, offices or agencies concerned.

After a careful examination of your complaint, it appears that this condition is not met, because you do not appear to have submitted the subject matter of your complaint to the Ombudsman to the European Commission or to have allowed it adequate time to react.

I regret to have to inform you, therefore, that I am not entitled to deal with your complaint.

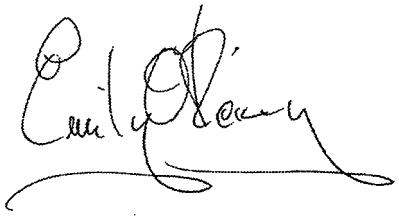
If you wish to pursue the matter further, I suggest that you address your grievances to the European Commission. If you do not receive a satisfactory response within a reasonable time, you could consider submitting a new complaint to the Ombudsman.

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Yours sincerely,



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